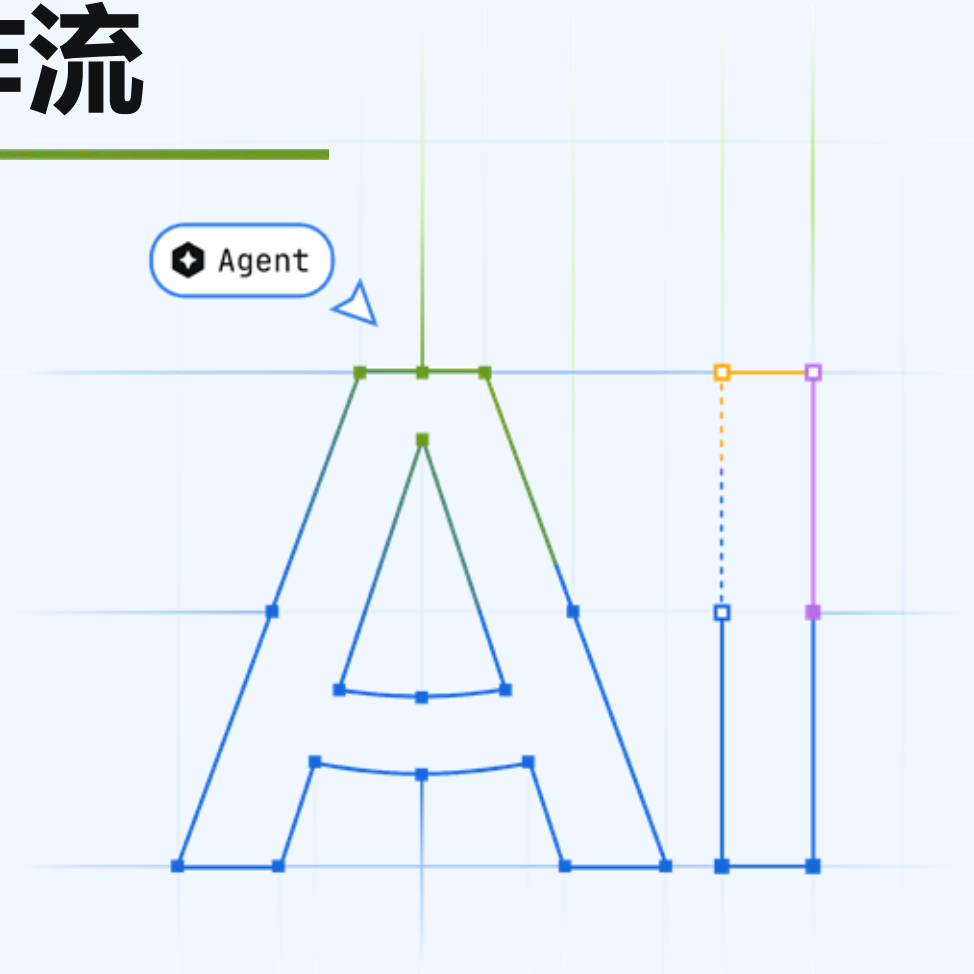


知識脈絡不再需要搬運 Teamwork Collection 如何把 AI 接進既有 workflow

Titansoft | Leo Chiang | Strategy Manager



分享嘉賓

Leo Chiang

- Atlassian Solution Expert
- Atlassian Success Champion
- Titansoft | Strategy Manager
- Department Manager
- Product Owner
- Product Developer
- CSPO | CSM



Agenda

- Challenges in AI era
- Teamwork Collection
- Loom with Confluence
- Loom with Jira (Claude Agent)
- Summary



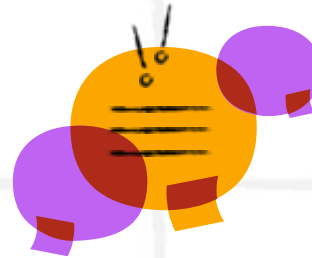
01

• Challenges in AI era



Fragmented Knowledge

資訊散落在對話，會議記錄與程式碼中，AI 難以取得完整的工作脈絡。



Manual Context Transfer

每次跨工具或跨團隊，都要重新複製資訊、補充背景、解釋需求，容易遺漏或失真。



AI Outside the team Workflow

AI 進入多人協作場景後，往往缺乏共同的知識脈絡、權限與流程整合，難以將個人生產力轉化為團隊成果。



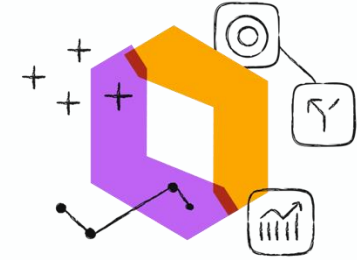
Connected Knowledge

整合對話、文件、任務與程式碼，讓 AI 能取得完整且即時的工作脈絡。



Context Flows with Work

當工作跨越工具或團隊時，自動保留來源、背景與歷史決策，減少人工複製搬運與重新解釋。



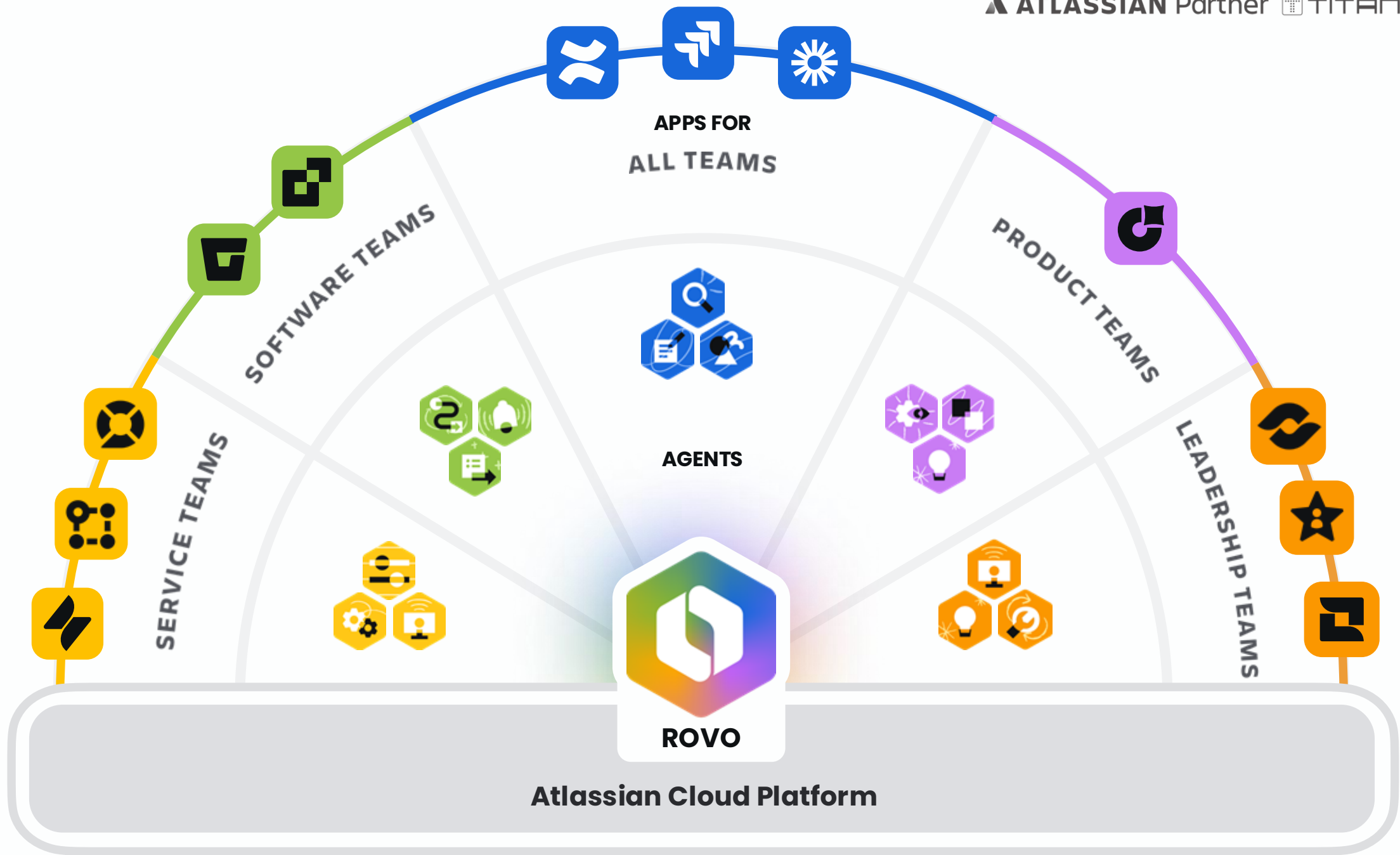
AI-Powered Teamwork

讓 AI 進入共同的工作流程，依據權限與團隊脈絡採取行動，把個人效率轉化為團隊成果。

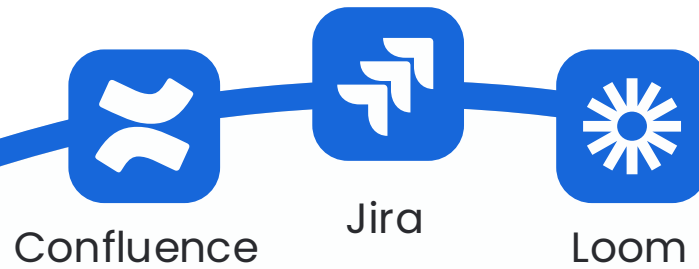


02

• Teamwork Collection



Teamwork **ATLASSIAN** Collection



Rovo Teamwork Agents

Projects

 Online Development

☐	Type	# Key	Summary	→ Status	@ Assignee	⦿ Goals	+
+ Create							







Confluence

Q

Search

+ Create

Chat

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How to Lead a Distributed Team

Edited now

Editing

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Share

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How to Lead a Distributed Team

By Saraya Montenegro 328 🏆❤️👍 32

Boost recognition and goal clarity in your team, no matter when they log on.

- Aligning a distributed team can be tricky for most managers, especially when meetings are often the default. Thankfully, async Loom updates can help.
- A weekly Loom update helps managers build connected teams who are clear on goals, and feel more recognized. All without scheduling another meeting!

In this Play, you'll:

Atlassian Teamwork Graph know you and your team

← Back to Rovo memory



Rovo memory

This summary is updated weekly based on your Teamwork Graph activity.

Rovo's observations about you Information you've shared directly

Your role and expertise

You work on the Atlassian Cloud platform, focusing on Jira, Confluence and Rovo/agents, and build Forge apps and Teamwork Graph connectors. You handle enterprise integrations (SSO, ERP/manufacturing workflows), data ingestion (CSV → Teamwork Graph), platform performance/stability/testing, and partner commercial quoting/contract approvals. Your core skills are backend and integration engineering, data engineering for ingest/transform pipelines, system architecture and design, technical writing and SOP creation, cross-functional stakeholder coordination, and security awareness for incidents like Rovo prompt-injection.

What you're working on right now

You are running the Rovo CSV Data Connector project (production ingestion and SDK upgrade), an enterprise SSO and account/permission refactor, platform performance and stability improvements with performance testing, manufacturing order and ERP workflow refinements in Jira, partner quoting/internal approval forms and contract workflow work, and mitigation/guidance for Rovo prompt-injection.

Your goals and what success looks like

You aim to deliver reliable Forge connectors with successful production ingestion (reduce failures and duplicate handling), reduce

Update Rovo's observations



03

• Loom to Confluence SOP

• Loom with Confluence make SOP



Loom



Confluence

EditActivityGenerateTranscriptSettings

SOP

Hide images

Regenerate

Only you can view

網頁功能與內容確認 SOP

Objective
確認網頁、實例影片切換、Rover Agent 說明內容與常見問題區塊是否正常顯示、完整呈現，並可正確展開與收合，確保 SOP 內容可被團隊成員清楚執行與驗證。

Key Steps

1. 確認 ROVA 功能與網頁顯示正常 0:00

- 開啟目標網頁，先確認 ROVA 功能 是否可正常載入。
- 檢查頁面是否有明顯錯誤、空白區塊或版面跑版。
- 確認主要內容是否能正確顯示在頁面上，沒有缺圖或文字缺失。
- 若頁面無法正常顯示，先記錄問題並回報相關負責人。

Rovo

專為企業設計的AI

用 Rovo 賦能團隊，更智慧地工作

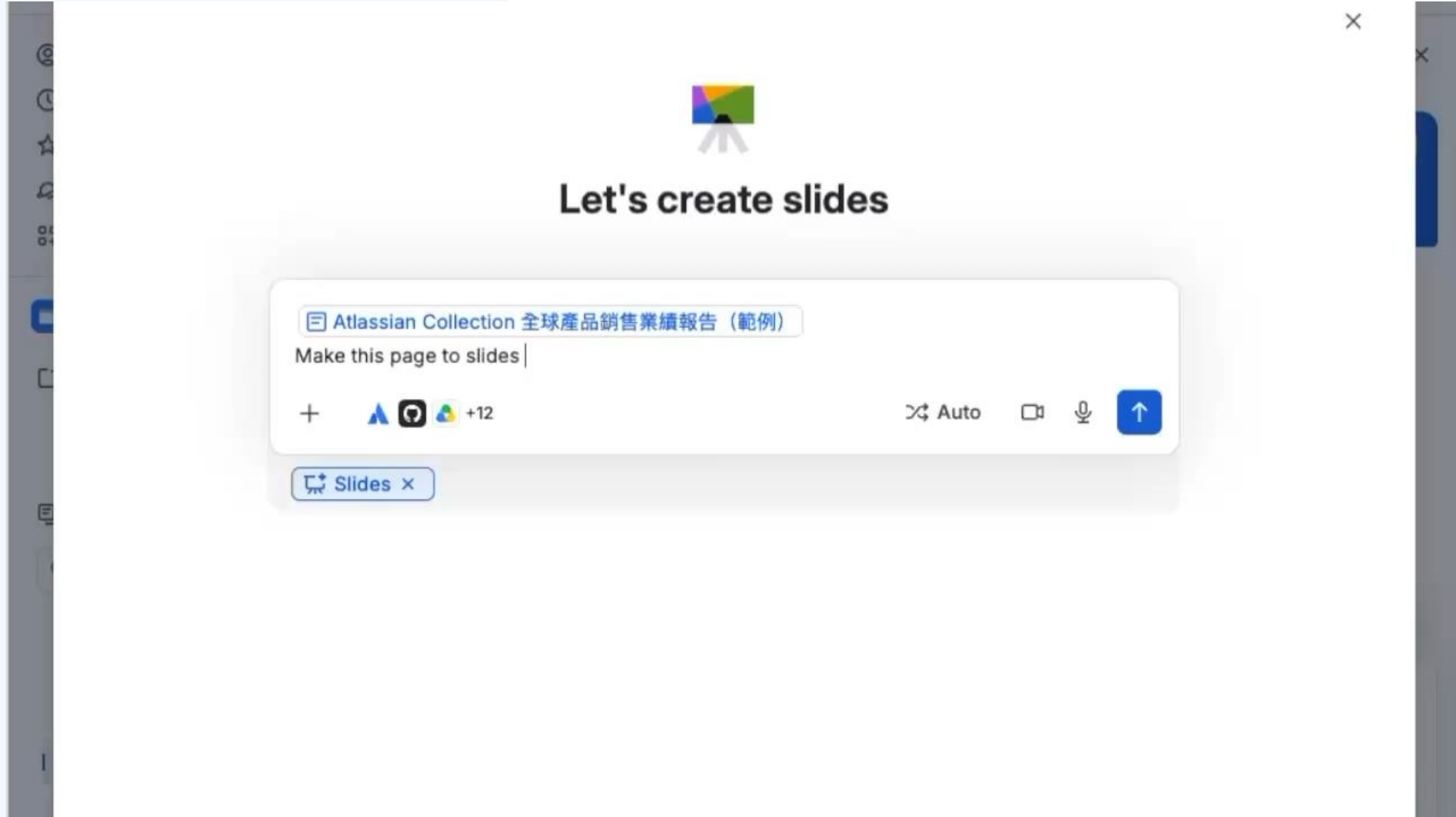
提高工作效率與工作品質

與我們聯絡



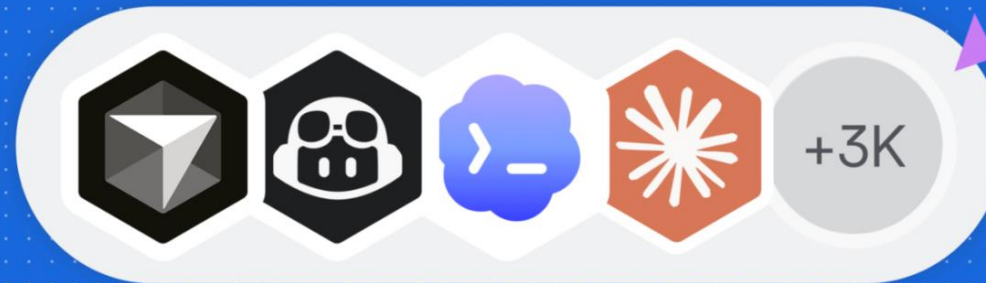
ROVO

• Confluence Slides



• Loom with Jira (Claude Agent)

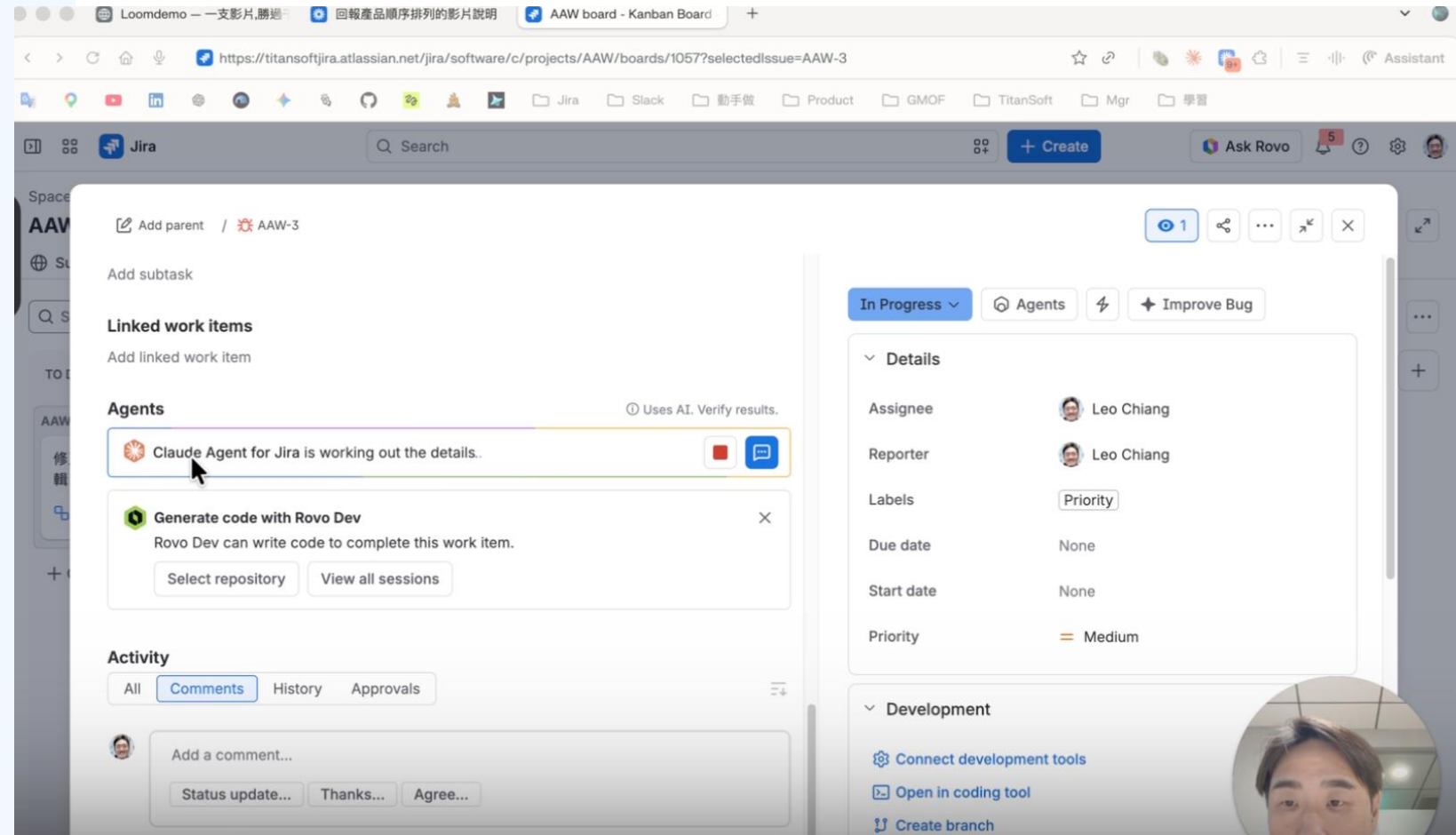
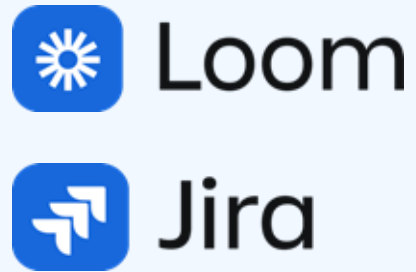
04



Vicki

Ali

• Loom with Jira agent Bug report and fix it



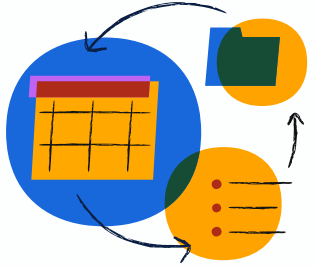


Partner

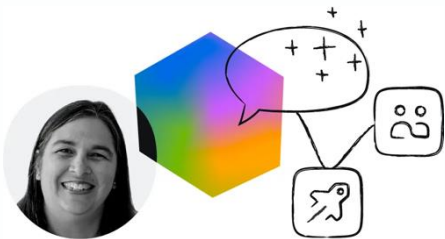
05

• Summary

一個人走得快，多個人走的遠



- 知識不再分散，而是彼此連結(自動)
- 脈絡不再人工搬運，而是跟著工作流動



- AI 不只服務個人，而是進入團隊協作

Q&A